



What We Are Doing to Keep You and Our Team Safe.

We are excited to have the opportunity to welcome you back! In light of the COVID-19 Pandemic we have instituted additional guidelines and protocols to ensure your safety.

In accordance with the Provincial Health Office, The College of Dental surgeons of BC, and Work Safe BC, we must adhere to these guidelines. Below is a list of some of the precautions we are taking.

Appointments:

We need your help in completing a set of health questions linked on the “COVID 19” page. It is imperative that you complete this questionnaire prior to your appointment, as mandated by the Public Health Office. **We will have to reschedule your appointment if you are unable to complete this step.**

In-office visits:

1. Please stay outside or in your car and text us once you arrive outside. We will text back when we are ready for you to come into our office.
2. Only the patient who is being treated should enter the office. The only exceptions for this will be for our very young patients or those who require a companion. Of those, only one parent/caregiver may accompany the patient.
3. Please wear a mask upon entering the office.
4. Your temperature will be taken by our staff using a touchless thermometer and we will review your COVID-19 screening answers.
5. You will be asked to use hand sanitizer when entering or leaving the office and operatories.
6. We ask for understanding while we address all your treatment needs during your visit.



Environment and team:

1. Removed magazines and items that can harbor or transfer germs of any kind. Hand sanitizers will be positioned throughout the clinic.
2. Installed Plexiglass at all reception areas.
3. Record the temperature of every team member each day immediately upon arrive at work.
4. Every team member is screened daily with the same questionnaire as patients.
5. Enhanced operatory disinfection.
6. Installation of enhanced medical grade air purification systems containing UVC light and HEPA filtration from Surgically Clean Air.
7. Caps, visors, masks, and gowns for our doctors and team to provide barriers when warranted.
8. Enhanced daily disinfection procedures of equipment and office fixtures like computers, keyboards, telephones, tablets, chairs, doorknobs, and buttons that may be touched unconsciously.

Social:

1. For updates, please follow us on our website www.clear dental.ca, [Facebook page](#), and [Instagram profile](#).

We are very grateful for every one of our patients, and we are thankful you have returned for dental care. We ask for your patience and understanding during this pandemic, and like all of you we are praying for a speedy return to normalcy with the vaccine roll out.

Looking Forward to seeing you soon!

Clear Dental Family